



Community Gynaecology Service

You have been referred by your GP for further Gynaecological assessment. Your referral will be assessed quickly and you will be contacted one of three ways depending on the outcome:

1. You will receive a letter offering you an appointment at the hospital.
2. You will be contacted by the Community Gynaecology Service to offer you an initial telephone consultation or a face-to-face appointment with the Community Gynaecology GP.
3. Our GP will contact you to arrange further follow up at the practice.

What is the Community Gynaecology Service?

The Community Gynaecology Service is working with your local GP practice to provide treatment, and advice, appropriate to your needs, in a timely manner.

The teams are based in Banbury, Bicester and Oxford City. If appropriate, you will be offered an appointment at one of our sites, depending on the location of your registered GP practice.

The service is operated by two Oxfordshire GP Federations:
Principal Medical Ltd and OxFed Health and Care Ltd.

We aim to confirm the outcome of your assessment quickly, but you should contact your GP practice if you have any queries.

Accolades and Complaints:

We aim to provide the highest standards of care for our patients. However, we know that there may be times when we do not do as well as we would wish. If you are unhappy with any aspect of your care please contact us.

We also like to hear from you when we do things well, so that we can pass your accolades on to staff who have helped you.

Data Sharing:

We collect and hold information about you to enable us to give you the correct care and treatment and to improve the quality of our service. You have the right to know what information we hold about you, what we use it for and how we may use it. All PML staff are bound by law and a strict code of confidentiality and comply with all NHS standards.

If you have any questions or concerns please ask a member of the Community Gynaecology team.

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